



Power Door Locks Will Not Unlock Rear Doors

SYMPTOM

The power door locks will not lock or unlock a rear door. However, the door can be locked and unlocked manually with the lock tab on the door.

PROBABLE CAUSE

The door lock rod is binding on a rib on the back of the door panel.

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Flat Rate Time: 0.2 hour per door
Failed Part: P/N 72632-S5A-003
Defect Code: 030

CORRECTIVE ACTION

Repair the door locks on one or both of the rear doors.

REPAIR PROCEDURE

1. Remove the inner door handle. (Refer to the body section of the 2001 Civic Shop Manual.)
2. Remove the grip cover from the door handle.
3. Remove the two mounting screws from the door handle grip.
4. Release the door panel mounting clips along the bottom and sides of the door. Do not remove the door panel.
5. Pull the bottom of the door panel out about 20 cm (8 inches). Verify that the lock rod is free of the door panel rib.
6. Reinstall the door panel. Make sure the lock rod is above the rib.
7. Reinstall all removed parts.
8. Operate the power door lock switch to make sure the door locks and unlocks properly.
9. Repeat steps 1 thru 8 on the other door, if needed.