



Applies To: **2001– 02 Civic** – ALL

**2003 Civic** – 2-Door From VIN 1HGEM....3L000001 Thru 1HGEM....3L054319

– 4-Door From VIN 1HGES....3L000001 Thru 1HGES....3L027030

**August 5, 2003**

## Creaking Noise From the Right Side of the Dashboard (Supersedes 01-028, dated March 6, 2001)

### SYMPTOM

A creaking noise comes from the right (passenger) side of the dashboard when driving over rough roads.

### PROBABLE CAUSE

The upper cowl and the dashboard extension rub together.

### CORRECTIVE ACTION

Increase the clearance between the upper cowl and the dashboard extension.

### WARRANTY CLAIM INFORMATION

**In warranty:** The normal warranty applies.

Operation Number: 841007

Flat Rate Time: 0.4 hour

Failed Part: P/N 60614-S5A-300ZZ  
H/C 6456115

Defect Code: 042

Contention Code: B07

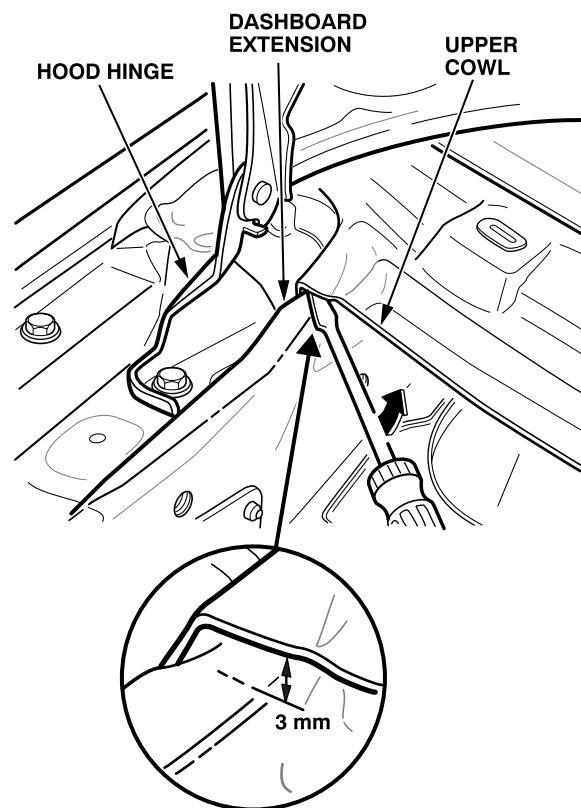
Template ID: 01-028A

Skill Level: Repair Technician

**Out of warranty:** Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

### REPAIR PROCEDURE

1. Remove the right side cowl cover.
2. Insert a flat-tip screwdriver between the upper cowl and the dashboard extension.



3. Pry the cowl up until it is 3 mm away from the dashboard extension.
4. Reinstall the right side cowl cover.
5. Test-drive the vehicle to make sure the noise is gone. If the noise is still there, use a ChassisEAR to pinpoint and repair the source of the noise. Refer to Service Bulletin 00-063, *Steelman ChassisEAR Diagnostic Tool*, listed under Tools.